



# Wobot Labs

Quality Process Automation

# Use Cases

## Field Audits & Inspections

Digitize your forms for performing on the go inspections

On the go audits for stores, restaurants, cafe's, Mobile units, construction sites and other types of multi unit settings.

Scores and AI insights for the activities performed.

**Example** - Base Kitchen, train, QSR, Construction sites and restaurant

## Automate Issue Resolution & Activity Management

Anyone in the organization can raise an issue in seconds which is automatically sent as an open ticket to the concerned individuals to resolve within a given time.

GET RID of EMAIL TRACKING!!

**Example** - Infra Issue, corrective measures to audits and inspections

## Customer Feedback

Automate customer Feedback

Get valuable Feedback which helps to know the satisfaction level of customers

**Example** - Reduce the gap in brand inconsistency

## Other Field Reporting

Automate any type of on-field reporting by creating digitized forms.

Track different stages of the reporting

Get valuable insights on the data collected through the forms.

**Example** - Sales Reports, Tour Guide reporting.

## Field Service Management

Automate field executive's activities for

Repair Maintenance and installations.

Scores and insights for the activities performed

**Example** - On-demand Services, Energy and Utility maintenance

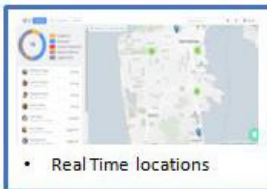
# Features

## Form Builders

- Form builder to capture flexible data.
- Templates that can be shared and scheduled with team members



## Geo & Map



## Workflow And Task Mgmt.

- Inspections are allocated as tasks with a schedule for supervisors.
- Non compliant points can be raised as tickets for corrective measures



## Vision Recognition & NLP

- Powered by Vision Recognition and NLP engine.
- companies can train standards using Images, Videos and Text.



## Chat & Share Files

- Chat & Share any file type with your teammates.
- Chatting and file sharing is task specific



## Analytics & Insights

- 
- Real Time Insights



# Customers

We are in good company

**BARISTA**



**U.S. PIZZA**

**lfs**



**seedstars**

**aws**  **activate**

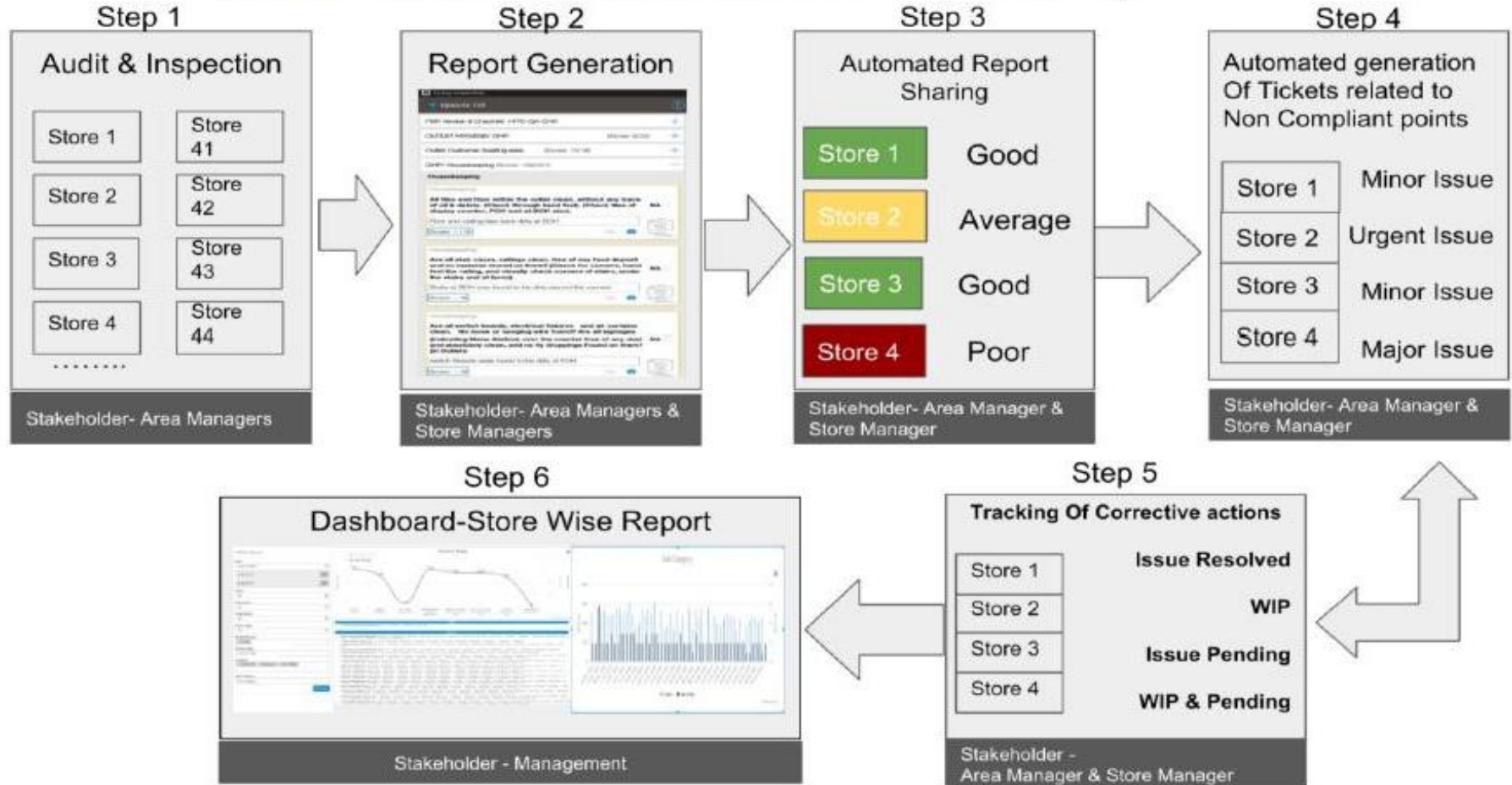
**we work labs** 



**SAP** **StartupStudio**

# Annex

## Automated 6 Step Process for Quality Process Management



# Platform View

## Step 1 - Audit & Inspection

Open Tasks (29)

Search

11 April 2018 07:05 PM  
Varun

**BLACK DOG BAR**  
Inspection  
02 May 2018 02:10 PM  
Varun

**Store Audit**  
Audit  
02 May 2018 02:30 PM  
Varun

**Store Audit**  
Audit  
02 May 2018 02:30 PM  
Varun

**Store Audit**  
Audit  
02 May 2018 03:10 PM  
Varun

Open Task

DETAILS COMMENTS FILES

To Do

**BLACK DOG BAR**  
Inspection  
02 May 2018 02:10 PM  
Dahi (NCR)  
Score: 12/149  
Varun

Remark:

VIEW FORMS

ADD FOLLOW UP CHANGE STATUS

Update Job

Details

Quality of Environment (Score: 12/12)

Quality of Service (Score: 0/12)

Beverages (Score: 0/6)

Food (Score: 0/10)

Operation (Score: 0/24)

Personnel (Score: 0/3)

Equipment (Score: 0/26)

SAFETY (Score: 0/4)

HYGIENE (Score: 0/10)

Storage/ Use of Chemicals/ Sanitizers/ Cleaning supplies (Score: 0/29)

Pest control (Score: 0/11)

Signature

Update Job

Details

Quality of Environment (Score: 12/12)

Environment

Area in and around the counter is clean NA ☐

Give comment here

Score: 1 / 1

Environment

Service counters/Cooking platform is clean are clean NA ☐

Give comment here

Score: 1 / 1

Environment

Ceiling/ wall is clean and well maintained NA ☐

Give comment here

Score: 1 / 1

Environment

Bar Table MATS Clean NA ☐

Give comment here

Score: 1 / 1

Environment

Floor is clean NA ☐

- Scheduling Visits of Quality team to perform Audit at various stores
- Digitisation Of Audit forms helps the Auditor to collect the data on real time basis
- All necessary informations & data (image , documents, licence,Video) related to a particular audit of a store is at one single place



# Platform View

## Step 2 and 3- Report Generation & Report Sharing

[Add New Job](#)
119
Welcome Demo Account

Audit and Inspection

Jobs

Employees

Starred

Drafts

Queue

Calendar

Map

Shared

Settings

Reports BETA

Search...

Service and Collection

Audit and Inspection

Ticketing

Details

Comments & Activity

Files

Job Information

Job Title	: BLACK DOG BAR	Activity Type	: Inspection
Date And Time	: 06 November 2017 04:00 PM	Check List Type	: Yes
Category	: NCR	Sub Category	: Delhi
Status	: Closed	Time Status	: Overdue
Maximum Score	: 149	Applicable Score	: 146
Score Deducted	: 14	Achieved Score	: 132
NA Score	: 3	Score Obtained	: (132/146) 90.41 %
Grade	: Satisfactory		

Checklist Tag

Tag Name	: Tag Score	Tag Name	: Tag Score
Environment	: (10/11) 90.91 %	Service	: (11/12) 91.67 %
product	: (10/10) 100.00 %	Power Details	: (4/4) 100.00 %
Operations	: (27/33) 81.82 %	Maintenance	: (21/26) 80.77 %
Safety and Security	: (4/4) 100.00 %	Hygiene	: (45/46) 97.83 %

Check List

[Expand all](#)
[Collapse all](#)

- No need to draft report again after collecting data during Audit, Report will automatically get generated in desired format & automatically it will reflect in the dashboards of all the stakeholders
- Stakeholders can be Restaurant Managers, Quality Manager & Management



# Platform View

## Step 4 and 5-Automated ticket generation & tracking of corrective actions

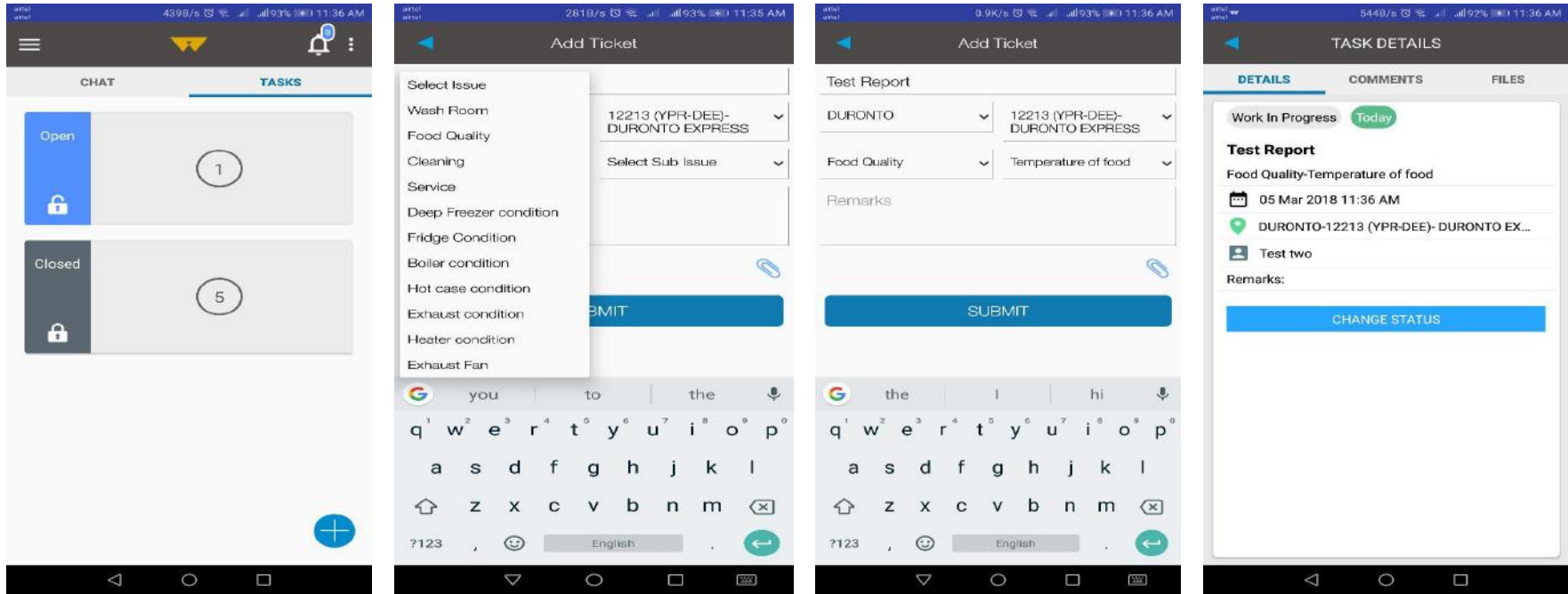
The screenshot displays the iRobot platform interface. On the left is a sidebar with navigation options: Ticketing (selected), Jobs, Employees, Starred, and Settings. Below these are 'Service and Collection' and 'Audit and Inspection' (with a '1302' badge). The main area is titled 'Your Work Summary' and features three large circular icons: a blue pin icon for '7 All', a blue circle with dots for '1 Open', and a green checkmark icon for '6 Closed'. Below the summary is a toolbar with icons for adding, editing, deleting, filtering, and refreshing. A dropdown menu shows '15 Days', 'All', and 'Show 50 rows'. A search bar is on the right. Below this is a table with columns: Jobs, Time Status, Status, and Action. The table contains one entry: 'Freshness Of Food Quality' with details 'DURONTO - NZ - 12213 (YPR-DEE)- DURONTO EXPRESS', 'Food Quality - Freshness of food', and 'Date & Time : 05 Mar 2018 01:31 PM'. The entry has a 'Today' status, a 'To Do' action, and is assigned to 'Test two' with a 'High' priority.

Jobs	Time Status	Status	Action
<b>Freshness Of Food Quality</b> DURONTO - NZ - 12213 (YPR-DEE)- DURONTO EXPRESS Food Quality - Freshness of food Date & Time : 05 Mar 2018 01:31 PM	Today	To Do	Assigned to: <b>Test two</b> : <b>High</b>

- On the basis of Report of store Audit if any non compliant point is identified, System will automatically start generating tickets to the concern person of concerned department with a proper Turnaround Time()
- Non Compliant Points can be-Cleanliness issues, Infrastructure Issues, Quality Issues, Hygieniety Issues, IT Issues etc
- Stakeholders can also raise tickets manually if required
- Tracking of tickets is also automated in system , if concern person did not respond on given TAT it will automatically raise at second level

# Platform View

## Step 4 and 5-Automated ticket generation & tracking of corrective actions



- Mobile Platform for Ticketing to get concern person notified
- Mobile platform also helps the concern persons to take quick actions on the raised issues even when he is not in the office & respond under his TAT

# Platform View

## Step 6-Task Report & Overview Report

### Audit New Graph Page

#### Filter Option

##### Date:

Last 30 Days

4-02-2018

5-03-2018

##### Team:

All

##### Executives:

All

##### Time Status:

All

##### Status Type:

All

##### Marked Status:

##### Activity Type:

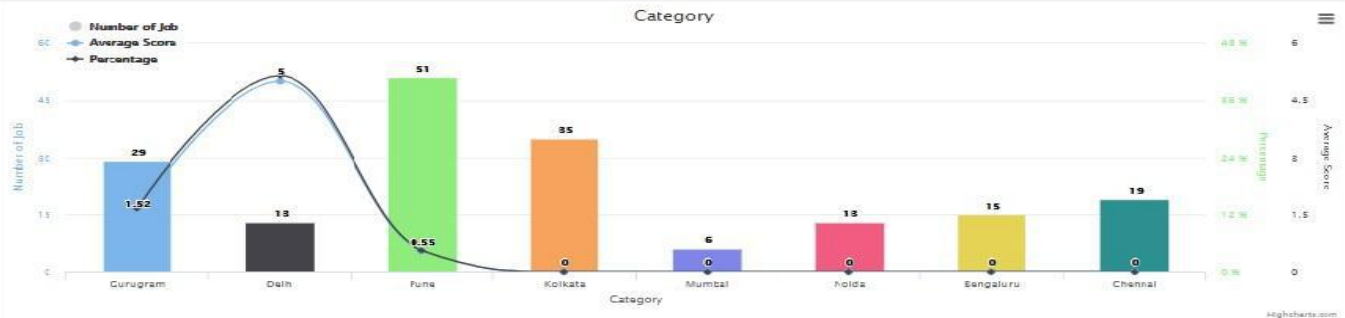
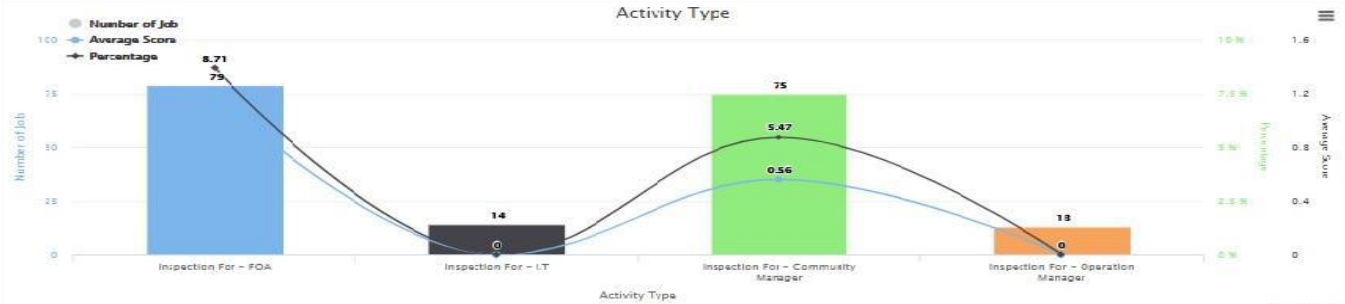
Activity Type

##### Category:

Category

##### Sub Category:

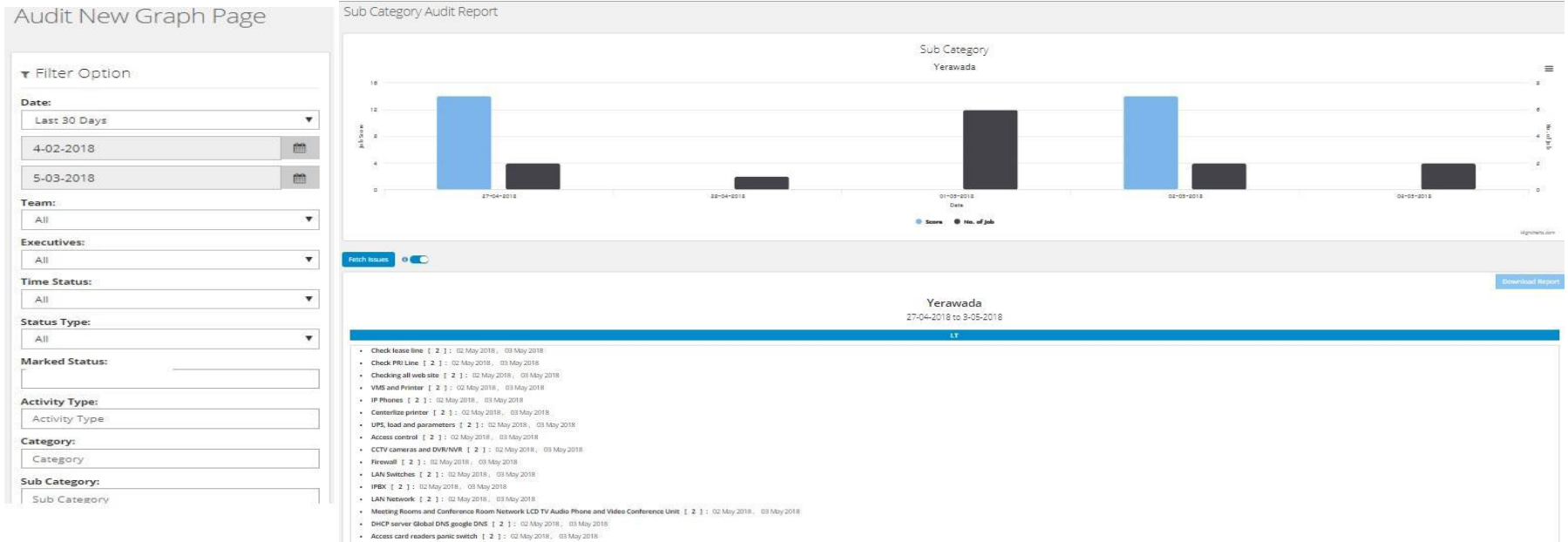
Sub Category



**Build your own Reports (by time period, zone, unit type, unit). Few clicks and Wobot will provide you with various analytics for your employees, units and overall organization.**

# Platform View

## Step 6-Task Report & Overview Report



- One Dashboard to view the consolidated performance report of all the stores
- Management Can generate any kind of report like Comparison Of stores ,Comparison Of Zone , Common Issues Identification , Repetition of Issues over a period of time , Employee Performance Report etc